

## CCLS AWARD RECIPIENTS ANNOUNCED

Summer 2008

### CONGRATULATIONS, *PETRA BATES & ROXIE BROWN!*

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### Roxie Brown Named Barbara Fox Award Winner



The CCLS Board of Directors has recognized Roxie Brown as the recipient of the 2008 Barbara Fox Memorial Award.

Currently the Area Director for the North Central region, Roxie has been a CCLS

employee for more than 20 years. In her nomination papers, Roxie was recognized for devoting most of her life to advocating for people with disabilities and to developing a region that has continued to grow to more than 100 clients.

Her nomination states, "Roxie has always led by example and has never asked any more of her staff than she is willing to do herself. She is committed to providing quality services and to expanding into new territory and opening new doors."

The Barbara Fox Memorial Award is granted annually to a CCLS employee who exemplifies leadership characteristics while enhancing the dignity of people with disabilities as they seek their own level of independence. The award originated in 2000 by the CCLS Board of Directors and was created in memory of Barbara Fox, long time President of CCLS. The award recipient is granted a financial award with which to pursue enrichment in the field of developmental disabilities.

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### Petra Bates Receives 2008 Jon A. Nelson Award



Petra Bates, a Residential Coordinator from the North Central region has been named the recipient of the 2008 Jon A. Nelson Award.

As the recipient of the Nelson Award, Petra received a \$400 VISA gift card and a traveling plaque from the CCLS Board of Directors.

The Nelson Award recipient is chosen annually by the CCLS Board of Directors. The award honors Jon Nelson, one of the four founders of CCLS. Jon always believed that the backbone of the company is the direct line staff. This award honors those who

exhibit the qualities that Jon believes are imperative to the success of the company. When presenting the award, the CCLS Board of Directors considers qualities such as interactions with clients, positive representation of CCLS and willingness to go above and beyond.

Petra has been with CCLS for one year as an RC. According to Liz Todd, Portage County ILP Program Manager, "Petra is completely aware of the CCLS mission and works with clients to identify their goals and likes."

In the nomination paper, Petra is also praised for always being willing to pick up shifts as needed, no matter how challenging.

*Cont'd on page 2*

#### Our Mission:

The Mission of Creative Community Living Services, Inc. is to establish and provide individualized community supports. These supports will preserve and enhance the dignity and rights of those who must rely on others as they seek their own level of independence.

*Congratulations to Aaron Wasser on his achievements and award! The skills and abilities developed over the course of five years have allowed him to grow personally and professionally.*

## Aaron Wasser – Winner of Waukesha Training Center’s 2008 SOAR Award

*Submitted by Laurie Hintz, Area Director, Eastern Region*

The Waukesha Training Center (WTC) provides job training and employment opportunities to adults with disabilities. Many of CCLS’ clients in the Waukesha area have received on-going employment, support, or assistance from this non-profit organization.

Each year at its annual meeting, WTC honors one worker with a “SOAR” award. This award symbolizes the Strength, Optimism, Achievement and Respect demonstrated by a former WTC worker. The 2008 award recipient was Aaron Wasser, who is part of CCLS’ Independent Living Program in Waukesha. Aaron began at WTC as a student in 2002. One of his goals was to learn the necessary skills to obtain competitive employment in the community.

Over the next five years, Aaron remained focused on that goal. His production rates increased, attendance improved, and overall flexibility in his work environment grew. Before leaving the WTC, he was accepting extra responsibilities in his work teams and running jobs independently. The skills and abilities developed over the course of five years have allowed him to grow personally and professionally.

Today, Aaron works at the Bonefish Grill in Brookfield and has his own apartment in Waukesha. He is a positive role model for others – a great example of what can be accomplished with hard work and dedication. Congratulations, Aaron, on your achievements and award!

### Petra Bates

*Cont’d from pg. 1*

As a staff member in the Portage County ILP, Petra is out in the community positively representing CCLS and treats her clients with dignity and respect.

According to her supervisor, “She has shown fantastic judgment in problem solving and finding activities that clients want to participate in.” The clients whom Petra works with have a variety of needs, and she is able to adjust herself to what they need when she is with them. She doesn’t expect clients to have to adjust to who she is.

“Petra has been a wonderful staff since she started with CCLS last year,” says Liz Todd. “Her clients enjoy her as do her coworkers and supervisors. I really appreciate all that Petra does for the clients she works with, the programs she works for and the company itself.”

**Congratulations, Petra!**

### Roxie Brown

*Cont’d from pg. 1*

Roxie’s nomination illustrates her commitment to the CCLS mission, vision and philosophy. One of the comments sums up Roxie’s devotion to CCLS, “Roxie believes that CCLS truly is the premier provider of residential services. It is Roxie’s belief in CCLS and others that makes her such a positive leader within CCLS.”

**Congratulations, Roxie!**

## Eastern Metro Region: Memorial Day Fishing Trip



*Miner Street ladies: Janice G., Elsie K., Dorothy A., Linda J.*

The ladies of the Miner Street program in the Eastern-Metro Region celebrated Memorial Day with a picnic lunch and fishing at Program Manager Sherri Luhm's home.

The gathering was prompted by Dorothy A.'s wish to go fishing. Dorothy told Sherri that she hasn't gone fishing since her grandmother passed away many years ago.



*Dorothy and the prize winning catch of the day!*

## Central & Western Regions: Working Together

*Submitted by Todd Mascaretti*

I am happy to report the success of two regions working together to raise the bar. This spring, the Central Region was fortunate enough to have Susan and the training department share Jolene (trainer) from the Western Region with us for a day filled with eventful and informative trainings.

The event was a culmination of networking during

our downtime at the PD retreat in Wisconsin Dells. Knowing our usual trainers were needed elsewhere the past couple of months, we were excited to take advantage of this opportunity to broaden our horizons.

Feedback from the approximately 30 participants (ranging from Relief Staff to Program Directors) was extremely positive. A potluck lunch was served with more than enough bring-your-own dishes to go around. Help setting up the Mound Street office area and clean up went very well.

The opportunity to bring together such a diverse group of staff members from two different counties was a big step in unification of the region. The event allowed staff that may never see one another to get to know each other. Jolene presented and maintained balance in the classes in an incredible fashion, as the classes (Prompt and Adequate Treatment and Culture of Caring) required several group activities.



*“The opportunity to bring together such a diverse group of staff members from two different counties was a big step in unification of the region.”*

## CCLS Leaders SOAR to Success

*Submitted by Jan Baumgartner, Central Region Area Director*



The Continuing Education Committee is proud to showcase the award that will be presented to program directors who successfully complete the SOAR program requirements. SOAR stands for **Standing Out to Achieve Results**. We chose the eagle to symbolically represent the leadership associated with the ability to SOAR. The SOAR program was designed to challenge program managers and program directors to enrich their knowledge and enhance their leadership skills. Requisite to the program is the completion of a specified number of internal and external training hours and for program directors, there are additional criteria to complete a book review and participate in web cast trainings.

Upon successful completion, program directors receive the award pictured above. The award is etched with the following:

*"A true leader has the confidence to stand alone, the courage to make tough decisions and the compassion to listen to the needs of others. One does not set out to be a leader, but becomes one by the quality of their actions and the integrity of their intent. In the end, leaders are like eagles... they don't flock, you find them one at a time."*

The attached brass plate is engraved with the name of the program director and Standing Out to Achieve Results, SOAR Achievement Award 2008.

Program managers who successfully complete the SOAR have a choice of awards including a CCLS leather pad folio, a CCLS messenger bag or a gift card.

CONGRATULATIONS to the following individuals on their successful completion of the SOAR program:

**Todd Mascaretti**, Central Region PD

**Tudy Wilson**, Central Region PM

**Penny Kasuboski**, Central Region PM

**Diane Gable**, Central Region PM

**Linda Garcia**, North Central PM

The Continuing Education Committee would like to encourage all program managers and program directors to accept the challenge and complete the SOAR Program!

### *In Memory*

CCLS' South Central region is mourning the passing of friend and client, Karen Murray, who passed away this June. Karen had worked many years at Applebee's in Madison. She was active in Special Olympics, winning awards in bowling, softball and swimming. She enjoyed listening to country music, and her favorite artists were Kenny Rogers and Elvis Presley. She had a real love of wrestling, and her favorite wrestler was Hulk Hogan. Karen had been supported for many years by CCLS, and all who knew her will miss her.

## Western Region: La Crosse Queen Trip

On Tuesday, June 24, the Western Region took a trip on the La Crosse Queen paddleboat on the Mississippi River. The trip was funded by the Quality Assurance Committee's sale of CCLS cookbooks.

Late last summer, we sent out a postcard survey with several choices for clients to pick a large group activity. The La Crosse Queen trip was voted for by a large margin. Earlier this spring, a cruise was arranged for June 24 and notices went out to all our clients.

The turnout for the event was great! We had around 70 clients and 40 staff in attendance. The weather was perfect for a cruise on the river. We had a choice of riding on the upper deck with a canopy overhead or a sunny area on the back of the upper deck. The lower deck was an enclosed climate-controlled area.

We started heading down the river, at which time everyone enjoyed pizza from a pizza buffet and soda while our tour guide started pointing out areas of interest.

There were many sand turtles on logs along the river, and we saw four or five American bald eagles flying along the banks. We saw a large log cabin built by the Gundersen family. We then got to see the Canadian Pacific railroad bridge swing open for us to pass through, and everyone waved at the attendant running the bridge. We cruised on for some distance watching the scenery and we got a glimpse of Lock and Dam No. 7.

The boat turned around then and headed back for the dock in Riverside Park where we watched the captain lower the gang plank so we could disembark.



*The Canadian Pacific railroad bridge.*



*Deb Johnson*



*Jan Sackmaster, Paula Flottmeier,  
Beth Burnham*

## *Do You Have A Contribution for Doorways?*

The deadline for the next edition of Doorways is **Monday, November 3**. If you have any stories or photos about clients, regional activities, staff or client accomplishments or clients' work, please submit to [Sheila.paquet@cclswi.com](mailto:Sheila.paquet@cclswi.com) or mail to 314 E. Man Street, Watertown, WI 53094.

Submissions are welcome from everyone, but may undergo editing to fit the publication.

## CCLS Artists Showcase Their Skills



Dozens of clients from across the state recently showed their artistic skills in a greeting card design contest. The winners of the contest, organized by the CCLS corporate office in Watertown, will have their designs printed on a set of greeting cards that CCLS will begin selling in time for the upcoming holiday season. Proceeds from the greeting card sale will be used exclusively for client activities in the regions.

Each greeting card set will contain two birthday cards, two thank you cards, two blank (any occasion) cards, two congratulations cards, one get well card and one sympathy card. The boxed sets will sell for \$10. Keep watching for more information about the greeting card sale, beginning in October.



**Our Vision:**

CCLS is the premier provider of creative and innovative services reflecting the highest standards of excellence and integrity.

**Doorways**

is a quarterly publication whose purpose is to promote awareness of supports and services provided by Creative Community Living Services, Inc.

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Creative Community Living Services, Inc.

Submissions are welcome; however, the editor reserves the right to edit or refuse material. Send inquiries or submissions to:

Doorways

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